

Ping An Healthcare and Technology Company Limited

Policies for Petition Work

Introduction:

To standardize the petition work of Ping An Healthcare and Technology Company Limited (hereinafter referred to as the “Company”), protect legitimate interests of complainants and maintain the petition order of the company, we have developed the following policies in accordance with laws, regulations and Rules Governing the Listing of Securities on the Stock Exchange of HK Limited on the basis of the Company's realities.

Methods and channels of petition:

Methods of petition include real-name petition and anonymous petition. Petition channels are as follows:

Address for letters receiving: F19, Block B, Shanghai Ping An Building, No.166 Kaibin Road, Xuhui District, Shanghai (Audit and Supervision Office)

Email: dept_jkhlwdshswhxfyx@pingan.com.cn

Visiting site: F19, Block B, Shanghai Ping An Building, No.166 Kaibin Road, Xuhui District, Shanghai (Audit and Supervision Office)

Petition departments:

Audit & Risk Management Committee holds the supreme leadership in the company's petition work and is responsible for reviewing the company's petition policies and supervising the disposal of petition cases.

The company's Audit and Supervision Office is the petition department of the company, which is responsible for Audit & Risk Management Committee. When cases of petition occur, a special petition working group should be established and petition staff should be equipped to be responsible for the instruction, check, handling and coordination of petition work.